

## Greetings *Family Pet Health Care* Friends

We have exciting announcements about our boarding facility to share.

- Meet the Manager
- Fun Activities
- New Schedule
- Vaccination Information

### Meet the Manager

We are so happy to see you traveling again and allowing us to care for your pets while you are off on your adventures. We would like to introduce our new Boarding Facility Manager and team member, Mandy Robinson. She comes to us with many years of experience and exceptional compassion for all the pets in our care. Mandy's expertise is allowing us to implement improvements within our boarding facility. These improvements enrich the guest's stay with positive interaction in a stress-free environment.

### Fun Activities

We will be offering a variety of new services during your pet's stay with us to keep them entertained. With all these daily activities, who has time for boredom? We encourage you to come visit with Mandy and tour our facility anytime to become more familiar with our staff and variety of services.

- Personalized Plans
- Playtime with a Compatible Friend
- Individual Playtime with a Caregiver
- Rhythmic Reading to Relieve Stress
- Massage Treatments
- Gourmet Bedtime Snacks
- Interactive Puzzles and Games

### Kennel Schedule

There have been many requests for a Saturday pick-up option. We fully understand this convenience for our clients and happily oblige. You may now pick-up on Saturday or Sunday between 6:00 PM and 7:00 PM. These pick-up times will need to be pre-scheduled & pre-paid. Similar to hotel policies, our Monday-Friday Check-Out times will allow us to thoroughly sanitize and prepare each area for your pet's well-being and comfort.

- Monday–Friday Check–IN 1 PM–4 PM
- Monday–Friday Check–OUT 8 AM–11 AM
- Saturday & Sunday **PICK UP ONLY** 6 PM–7 PM

### Vaccination Information

Your pet's health is our number one priority. Our goal is to see every pet leave as healthy or healthier than they were when left in our care. For the safety of your pet as well as others staying with us, we require all pets boarding or bathing in the hospital to be current on the following vaccinations:

- Canine Influenza(CIV)
- Rabies(RV)
- Bordetella(BPV)
- Distemper, Infectious Hepatitis, Adenovirus, Parvovirus & Parainfluenza(DHPP)

As always, we are truly grateful you have chosen Family Pet Health Care to help take care of your four-legged family members. Should you have questions or concerns, please do not hesitate to give us a call or send a chat through the app. We are always happy to help you feel more at ease with your pet's visits and health care.